



NEW APPLICATION



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AZ CORP COMMISSION  
DOCKET CONTROL

May 28, 2009

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

T-01954B-09-0288

**RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural  
T-01954B – Bundled Services**

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to reduce the Frontier Digital Phone and Frontier Digital Phone Plus feature package and add additional features to the package. This filing also introduces a save incentive and a \$40.00 credit will be available to new customers who are employees of a business that participates in Frontier's Business Partner Program and purchase either the Frontier Digital Phone or Digital Phone Plus bundle.

It is respectfully requested that this tariff become effective on June 29, 2009.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 298-0757, or P.O. Box 708970, Sandy, UT 84070-8970.

Sincerely,

Curt Huttzell  
Manager, Government & External Affairs

RCH: lms  
Enclosures

Arizona Corporation Commission  
**DOCKETED**

JUN -2 2009

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DATE ISSUED: May 28, 2009  
EFFECTIVE DATE: June 29, 2009  
FILED BY: Jack Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-09-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.7 FRONTIER DIGITAL PHONE SERVICE

15.7.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.7.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

15.7.3 General

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one basic flat rate access Line, Touch Calling and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line  
Call Forwarding, Busy & Call Forward  
Don't Answer  
Unlimited Extended Area Service

Call Waiting, Cancel Call Waiting  
Caller ID w/Name  
Touch Calling

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 15.7.4.C.

Repeat Dial  
Call Return  
Three-Way Conference Calling  
Speed Calling Short Lists 8# Capacity  
or Speed Calling Long Lists 30#  
Capacity  
Call Forwarding – All Calls

Anonymous Call Rejection  
Distinctive Ring  
Telephone Number Referral Service  
Selective Call Rejection  
Caller ID  
Call Waiting/Caller ID

(N)  
|  
(N)

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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.7 FRONTIER DIGITAL PHONE SERVICE (Continued)

15.7.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Service	\$29.99	
Stay Connected Seasonal Offering See Special Condition (G)	6.74	
Digital Phone Enhanced Feature Pack	2.99	(R)

15.7.5 Special Conditions

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

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TELEPHONE SERVICES TARIFF  
BUNDLED SERVICES (Continued)

15.7 FRONTIER DIGITAL PHONE SERVICE (Continued)

15.7.5 Special Conditions (Continued)

- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The *Business Partner Program* is available to any business that subscribes to Frontier business service.

(N)

(N)

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TELEPHONE SERVICES TARIFF  
BUNDLED SERVICES (Continued)

15.12 FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

(T)

15.12.3 General (Continued)

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section No. 15, item 15.12.4C.3.

Repeat Dial	Anonymous Call Rejection
Call Return	Distinctive Ring
Three-Way Conference Calling	Telephone Number Referral Service
Speed Calling Short Lists 8#	Selective Call Rejection
Capacity or Speed Calling Long	Caller ID
Lists 30# Capacity	Call Waiting/Caller ID
Call Forwarding – All Calls	

(N)

(N)

15.12.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of the bundle.
- C. Frontier Digital Phone Plus Service is provided at the following rate:

Monthly Rate

- |  |         |
|--|---------|
| 1. Frontier Digital Phone Plus Service                           | \$29.99 |
| 2. Stay Connected Seasonal Offering<br>See Special Condition (G) | 6.74    |
| 3. Digital Phone Enhanced Feature Pack                           | 2.99    |

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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.12 FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

(T)

15.12.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. The bundle is offered on a one, two or three year term.
  - 1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  - 2. If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.
- H. The bundle will appear as a single line item on the bill.

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BUNDLED SERVICES (Continued)

15.12 FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

(T)

15.12.5 Special Conditions (Continued)

- H. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- I. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Service for a minimum period of one month and up to nine months during a 12-month period.
1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
  2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
  3. The applicable Service Connection Charges listed in Section 5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone service will be temporarily deactivated.
  5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.
  6. This service does not change any other terms and conditions of the product.
  7. All applicable taxes and surcharges apply.
- K. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- L. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

(N)

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